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| Company Name | Ambitek Limited |
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Ambitek is committed to delivering an exceptional service which exceeds our clients and customers expectations at all times. Ambitek's goal is to be the Recruiter of Choice for the UK Manufacturing Engineering Industry. To achieve this goal, we are committed to implementing, maintaining and continually assessing operational systems and processes. We recognise that adopting this approach gives us great commercial strength and that our commitment to a quality approach is not an optional extra. We operate a management system which conforms to the requirements of ISO 9001:2015.

Our quality policy principles will be communicated to staff at all times. The policy will be an integral part of training, which ensures our employees have the dedication, commitment and full support to deliver such a high level of service. To this end Ambitek shall ensure that all personnel have the appropriate skills and competence in order to fully meet the requirements of this policy. The policy will also be available to clients and candidates upon request.

We shall not rest on our achievements but will continue to make quality a fundamental part of our policy, strategy and operations. We recognise that customer's expectations and perception of the quality of the service we provide do not stand still and we are committed to meeting and exceeding wherever possible those expectations. The principal elements of our policy are:

1. To develop and maintain a Quality Management System satisfying the requirements of BS EN ISO 9001:2015 which forms the framework for setting objectives, achieving continual improvement, and client satisfaction.
2. To satisfy customer, legal and other applicable requirements in the course of its business.
3. Establishing levels of communication capable of fully determining the needs and expectations of both customer and interested parties. Communicating this quality policy inside of the business and to relevant interested parties.
4. To establish and maintain an infrastructure capable of supporting all company activities and realising all company objectives. Objectives and their targets are reviewed regularly using KPIs.
5. To identify scope for improvement in every aspect of the company's activities, devising and implementing effective solutions throughout.

Ambitek's quality policy and quality management system will be reviewed yearly, to ensure continuous improvement of the service we provide to our customers. Ambitek will ensure this by obtaining daily feedback and conducting regular client surveys related to quality. Management review meetings will also be held quarterly to assess the quality management system and take action to improve it if necessary.

This Quality Policy Statement has been approved & authorised by:

Name: Helal Ahmed

Position: Operations Manager

Date: 11/06/18

Signature:

A handwritten signature in black ink, appearing to be "Helal Ahmed", written over a light green background.